

QUAKERTOWN BOROUGH

ADDRESS

35 N. THIRD ST.
QUAKERTOWN PA

PHONE

CUSTOMER RELATIONS
267-347-5009

EMAIL

CUSTOMERCARE@
QUAKERTOWN.ORG

IMPORTANT INFORMATION

Dear Quakertown Resident:

Similar to the launch of any new large-scale program, the Solid Waste and Recycling Service has had its challenges. It has been the Borough's plan to incrementally grow the trash and recycling services over time. After our initial 6 months of implementation, we have developed changes based on the needs of the residents. Many valid concerns have been raised by residents, including the size of the carts, purchasing additional containers, and removal inconsistencies. While no approach can make everyone happy, we can and will address these concerns as we look to the future of the Borough's Solid Waste and Recycling Service.

CART SIZE/EXTRA CONTAINERS

Residents are permitted to have 2 extra containers (cans or totes with secured lids) in addition to their Borough provided cart for both trash and recycling. After our initial service period, we listened and learned that the 32-gallon carts suffice for the majority of our residents. However, those customers who generate more trash and recycling now have the option to purchase 2 extra containers. Those containers may be up to 55-gallons each but are limited to 40 pounds of trash or recycling each. All containers must be labeled trash and recycling. Recycling stickers are available at Borough Hall for free.

TRASH AND RECYCLING REMOVAL

If for some reason we missed your collection or only partly emptied your containers, please contact Customer Relations at 267-347-5009 or customercare@quakertown.org. Before you report a removal concern, please make sure your containers were placed at the removal location no later than 6:00 am on your scheduled service day, in an area that is easily accessible, weigh no more than 40 pounds each, and do not contain unaccepted materials such as hazardous waste, paint, electronics, grass clippings, etc.

We truly appreciate our residents who have been patient and understanding during the transition. As we move forward together, we will continue to listen to your concerns and address them in order for us to provide excellent services to our community.

Sincerely,

Quakertown Borough

Do additional containers have to be purchased through the Borough?

No, additional containers may be bought anywhere as long as they meet the container specifications of a capacity no greater than 55-gallons and have a secured lid. Regardless of container size, trash/recycling contents cannot exceed 40 pounds. All containers must have lids secured at the time of collection and be labeled trash and recycling. However, additional 32-gallon carts may be purchased from the Borough for \$30.00 by calling Customer Relations at 267-347-5009.

Is there an additional cost to put out multiple containers?

No, for \$29.00 residents may place a total of three (3) containers for trash and three (3) containers for recycling. However, one (1) of the containers placed at the pickup location must be the Borough provided carts.

What time should I put my trash and recycling out for collection?

Containers are to be placed at your collection location no sooner than 6:00 pm the day before and no later than 6:00 am on your scheduled day. If containers are not placed outside during those hours and your trash and recycling were not collected, the Sanitation Department may not have time to return.

What happens if a holiday is on my scheduled collection day?

If an observed holiday is on your scheduled collection day, then trash and recycling collection will be delayed one day after the observed holiday. For example, when a holiday falls on a Monday, collection that week will occur Tuesday through Saturday versus Monday through Friday.

What is prohibited in trash collection?

The following items are prohibited in trash collection yard waste: grass clippings, electronics, "white" goods/large appliances, hazardous waste, tires, concrete, pressure treated wood, construction material, syringes, and paint.

What is prohibited in recycling collection?

The following items are prohibited in recycling collection napkins, tissue paper, paper towels, wax paper, wrapping paper, mirror glass, window glass, ceramic, crystal, cardboard lined with plastic, waxed/waterproof cardboard, plastic baggies, plastic tableware, styrofoam containers, compact fluorescent bulbs (CFL), light bulbs, computer equipment, batteries and electronics.

Why can I not dispose of yard waste and grass clippings with my trash? - *Yard Waste is defined as organic material such as branches, brush, twigs, dirt, garden waste, and grass clippings.*

The Borough of Quakertown will not accept yard waste and grass clipping with trash collection because they are banned from the Bethlehem Landfill. This means the Sanitation Department may not pick up your containers if it has yard waste or grass clipping in it. To protect the environment and meet the needs of our residents, the Borough has expanded their Yard Waste Drop Off to be every Tuesday, Thursday, and the 2nd and 4th Saturdays at the Sewer Plant.

FREQUENTLY ASKED QUESTIONS CONTINUED

When does bulk trash collection occur?

One (1) bulk item will be collected each month during bulk collection week on your scheduled trash day - the first full week (Monday-Friday) of each month. Construction materials, "white items", and TVs will NOT be collected. "White items" refer to household items such as refrigerators, stoves, washers, dryers, etc. Mattresses must be placed in a plastic bag before placing them out for collection. Mattress bags can be purchased at Borough Hall, 35 N. Third Street, for a cost of \$5.00 each. If you have excessive bulk trash, please contact the Customer Relations Department to schedule a pick-up time.

Who can apply to be on the senior trash program?

Residents 62 years or older are eligible to receive a discount on the trash and recycling service if they produce 32-gallons of trash or less. To apply for the Senior Program, please fill out the Senior Service Form found on our website at Quakertown.org/solidwaste or available at Borough Hall.

Who do I contact for trash and recycling questions or concerns?

For questions or concerns, please contact Customer Relations at 267-347-5009 or email customercare@quakertown.org, Monday through Friday 8:00 am to 5:00 pm.



IMPORTANT TRASH & RECYCLING DATES

AUGUST

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

OCTOBER

S	M	T	W	T	F	S
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

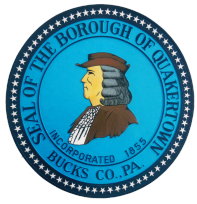
NOVEMBER

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

DECEMBER

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

	Bulk Trash Collection 1st week of the month on your scheduled trash day
	Yard Waste Drop-Off Tues./Thurs. - 7:00am-4:30pm Sat. - 9:00am-12:00pm
	Yard Waste Collections 3rd week of the month on your scheduled trash day
	Holidays Observed holiday - no collection



Quakertown Borough

35 North Third Street
Quakertown, PA 18951
215-536-5001

CHANGES HAVE BEEN MADE TO THE QUAKERTOWN BOROUGH TRASH AND RECYCLING SERVICE TO BETTER SERVE OUR RESIDENTS. PLEASE OPEN TO FIND OUT MORE INFORMATION.

Grocery Bags
Retail Bags
Pet Treat Pouches
Detergent Pouches
Case Wrap
Snack Food Pouches

Salad Bags
Wipes Pouches
Candy Pouches
Diaper Wrap Packaging
(No Diapers New or Used)
Air Pillows

Bubble Wrap
Pet Food Bags
Chip Bags
Meat Bags
Cheese Bags
Drink Pouches

Baby Food Pouches
Bread Bags
Cereal Bags
Paper Towel Overwrap
Shrink Film
Food Storage Bags

FLEXIBLE PACKAGING

NOW ACCEPTING

Newspaper, magazines,
mail, food boxes, etc.



EMPTY & FLATTEN

PAPER & CARDBOARD

EMPTY, RINSE, CRUSH
Recycle #1 through #7
plastics ONLY



PLASTIC

Jars, bottles, etc.

EMPTY & RINSE

GLASS

Tin and aluminum
cans, paint cans, etc

EMPTY, RINSE, CRUSH

METAL



WHAT CAN I RECYCLE?

